

EMPLOYEE GUIDE

Provider Coding Guide for the Preventive Care Incentive Program

Preventive Care Incentive Program

The patient is completing an annual preventive care exam or wellness visit that may satisfy the requirements of the **UT SELECT BlueCross BlueShield Preventive Care Incentive Program**.

The program uses submitted medical claims data, including applicable diagnosis and procedure codes, to confirm completion of a **qualifying annual preventive or wellness exam**.

Provider Coding Information

For the visit to count toward the program, the submitted claim must reflect a qualifying annual preventive care exam or wellness visit.

Typical CPT codes for qualifying exams:

- Routine preventive physical exam — new patient: 99381–99387
- Routine preventive physical exam — established patient: 99391–99397
- Preventive well-woman exam — new patient: 99384–99387, depending on the patient's age
- Preventive well-woman exam — established patient: 99394–99397, depending on the patient's age

These codes may apply to qualifying preventive exams completed in an office, outpatient or retail clinic setting.

Important Reminder

Please submit the applicable diagnosis and procedure codes that accurately reflect the services provided. When appropriate, the claim should identify the visit as an annual preventive care exam or wellness visit.

When possible, **please let the patient know whether the visit will be submitted as a preventive care exam and which procedure code will be used. This information can help the patient understand how the visit was billed and address any questions before or after the claim is processed.**

For claim-specific, eligibility, or coverage questions, the patient may contact UT SELECT Concierge:

Phone: Call 1-866-882-2034 anytime, day or night. **Text Support:** Text BCBSTXAPP to 33633 to get mobile app links. **Online Chat:** Log in and chat through the Blue Cross and Blue Shield of Texas app or website: [bcbstx.com/ut/coverage](https://www.bcbstx.com/ut/coverage).

