HealthPoint Employee Assistance Program  
THE UNIVERSITY OF TEXAS AT AUSTIN  
eap.utexas.edu • mail code A9200 • phone: 512-471-3366 • e-mail: eap@austin.utexas.edu

Campus Safety & Concerns about Violence –  
BCAL and other resources; Presentation by request

Presentations available in departments: How to recognize potentially threatening or violent behavior, what to do, what BCAL is and how it can help, campus policies, and other campus resources.

Contact EAP (471-3366) for departmental presentations for employees (faculty, staff, assistant instructors, graduate teaching and research assistants).

Presentations include the following topics:

**EAP**

- Inherently risky situations (for example, relationship violence, contact with customers or clients, reprimand or termination of a previously aggressive employee, etc.)
- Behavior danger signs
- Differentiating between “normal” anger and potentially dangerous anger
- Responding to aggressive individuals
- Campus resources
  - BCAL (Behavior Concerns Advice Line, 232-5050)
  - Prohibition of Violence Policy
  - Fitness for Duty policy
  - Consultations with employees and managers on how to respond; how to refer Counseling and Mental Health Center and Dean of Students Office (when a student is the called and a student is the person of concern)
  - EAP – when the caller is an employee (including faculty) and/or the person of concern is an employee
  - Employee & Management Services for corrective action (when the person of concern is staff)
  - Provost’s Office (for faculty issues)
  - Legal Affairs (protective orders, no-trespass orders, high risk terminations, etc.)
  - UT Austin Police Department

**UTPD**

- Potentially dangerous situations, locations, or settings
- Types of threatening and aggressive behaviors that may be encountered
- Responding to threat and violence – Shots Fired video
- How the Police Department handles reports of threat or violence
- Campus resources
  - BCAL
  - 9-1-1
  - UTPD & APD
  - Dean of Students office